



# Customer Review Template for Tradies and Business Owners

Hi,

Thank you for choosing Mira! We enjoyed working with you and would love to know how we did. Your insights can help us improve the way we work with more customers.

Please take a moment to share your detailed feedback:

How would you rate your experience with our services?

Scale: 1 - Not happy at all, 10 - Extremely satisfied

1 2 3 4 5 6 7 8 9 10

2. Was the pricing, schedule, and project plan all finalised a week before the project commenced?

Yes  
 Somewhat  
 No

3. Did our team explain everything clearly during their visit?

Yes, they did a great job explaining everything.  
 No, it was a bit unclear.  
 Other:

4. Was our crew punctual for your appointments?

Yes, they were right on time.  
 No, they were a bit late.

5. Were they knowledgeable and professional during the duration of the project?

Yes  
 Somewhat  
 No

6. How would you rate our team's communication around project updates?

Scale: 1 - Not happy at all, 10 - Extremely satisfied

1 2 3 4 5 6 7 8 9 10

7. Were there any challenges that happened or mistakes that occurred?

Yes

No, all good!

Feel free to share any additional thoughts or suggestions you have to help us enhance our services.

Thank you for choosing us. We look forward to assisting you again in the future.

The Mira Team